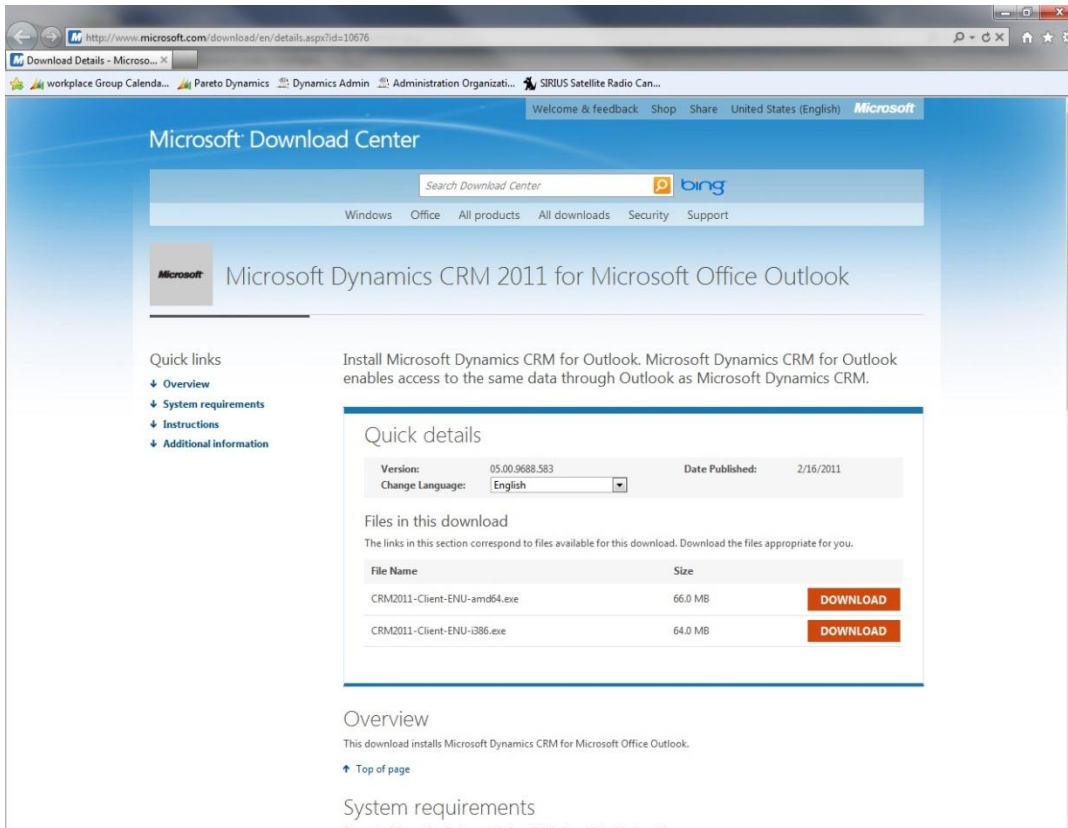


Dynamics CRM 2011 Outlook Plugin Installation.


Note: If you currently have the **CRM 4 Outlook Plugin** installed, the **CRM 4 Outlook Plugin must be removed** in your Control Panel>Add/Remove Programs

Follow the link to “[Microsoft Dynamics CRM 2011 for Microsoft Office Outlook](#)”. You will be taken to the page below:



The screenshot shows the Microsoft Download Center page for the Microsoft Dynamics CRM 2011 for Microsoft Office Outlook plugin. The page includes a search bar, navigation links, and a 'Quick details' section with download links for both 64-bit and 32-bit versions.

Microsoft Download Center

Search Download Center 

Windows Office All products All downloads Security Support

Microsoft Dynamics CRM 2011 for Microsoft Office Outlook

Quick links

- Overview
- System requirements
- Instructions
- Additional information

Install Microsoft Dynamics CRM for Outlook. Microsoft Dynamics CRM for Outlook enables access to the same data through Outlook as Microsoft Dynamics CRM.

Quick details

Version: 05.00.9688.583 Date Published: 2/16/2011

Change Language: English

Files in this download

The links in this section correspond to files available for this download. Download the files appropriate for you.

File Name	Size	
CRM2011-Client-ENU-amd64.exe	66.0 MB	DOWNLOAD
CRM2011-Client-ENU-i386.exe	64.0 MB	DOWNLOAD

Overview

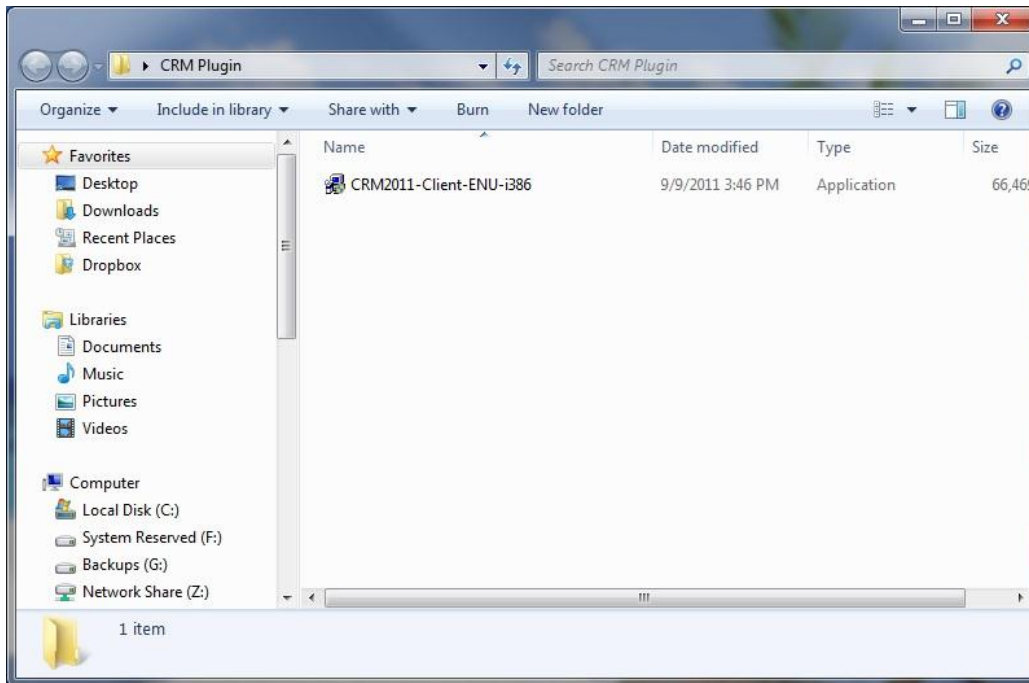
This download installs Microsoft Dynamics CRM for Microsoft Office Outlook.

[Top of page](#)

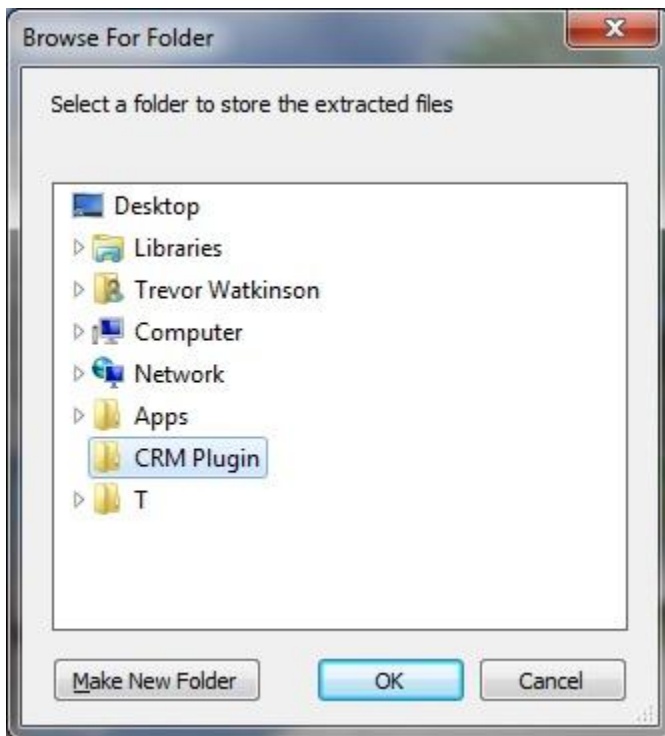
System requirements

Connect to Organization, Customized Windows 7, Microsoft .NET, Microsoft .NET

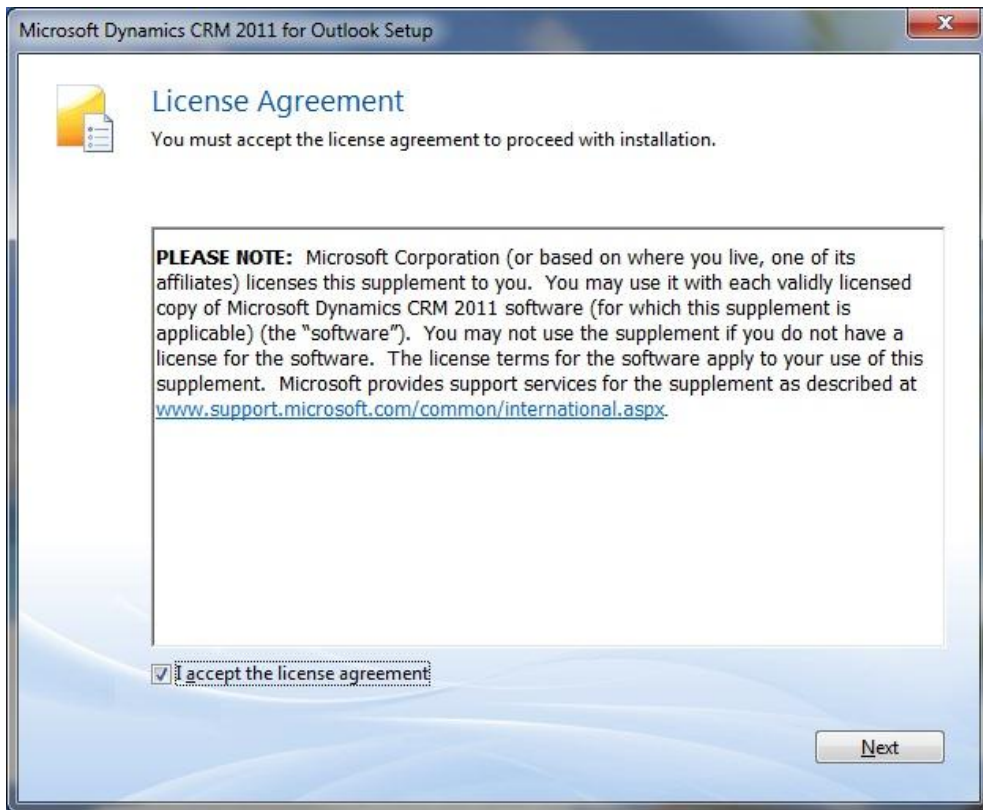
If you have the standard 32 bit of Outlook select the i386.exe version of the plugin. If you have a 64 bit version of Outlook select the amd64.exe version. Download these files and move them to a new folder on your desktop.



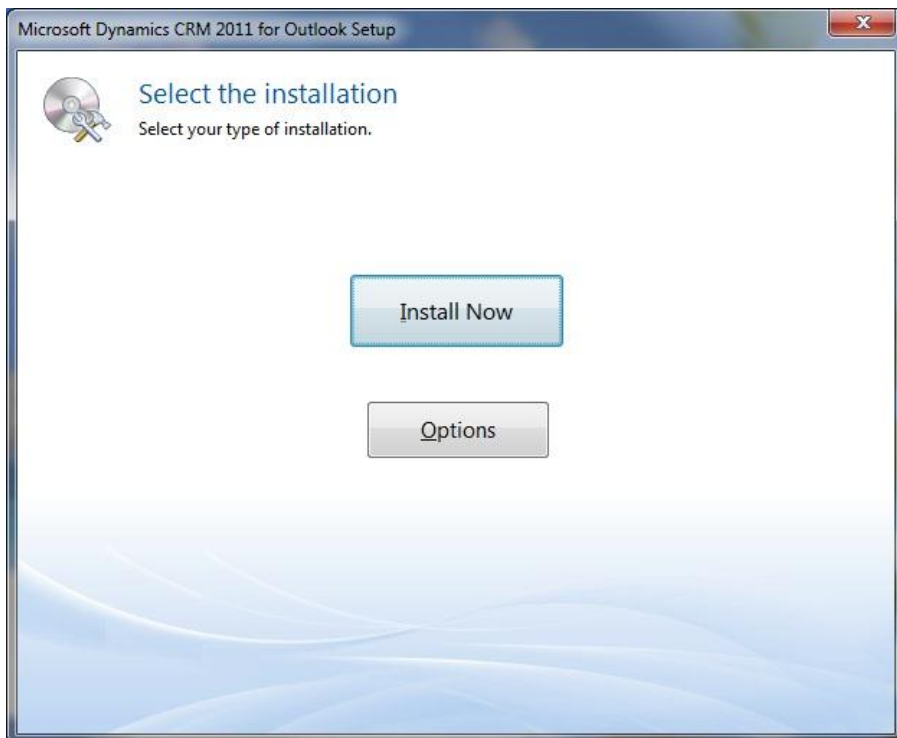
Run the file and it will ask for a directory to extract to. Select the folder we have the source file in.



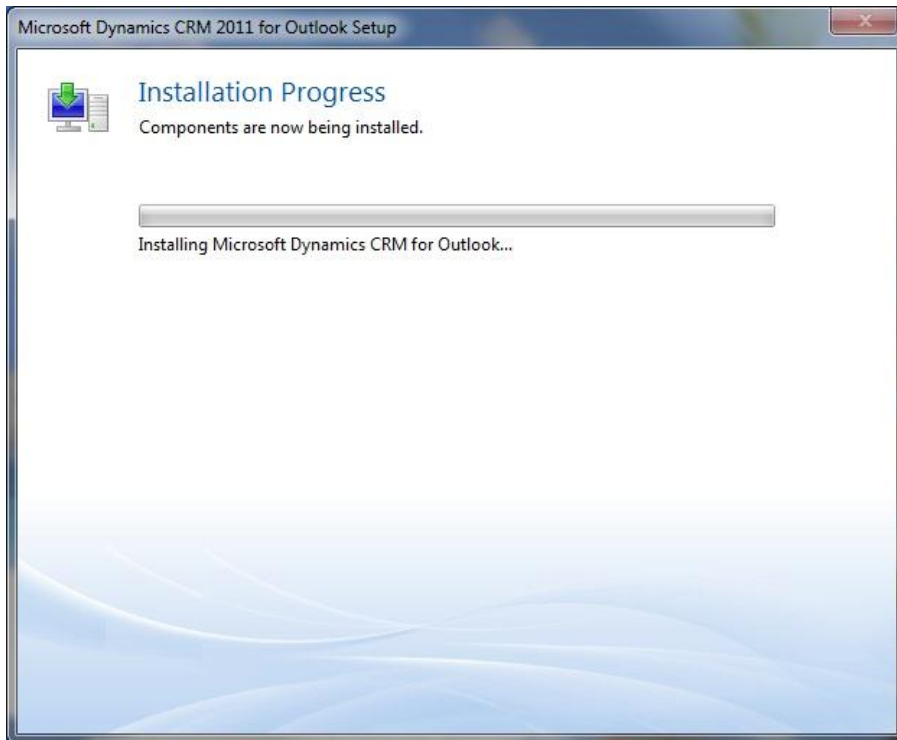
Click Ok. The program will extract and continue the setup Process.



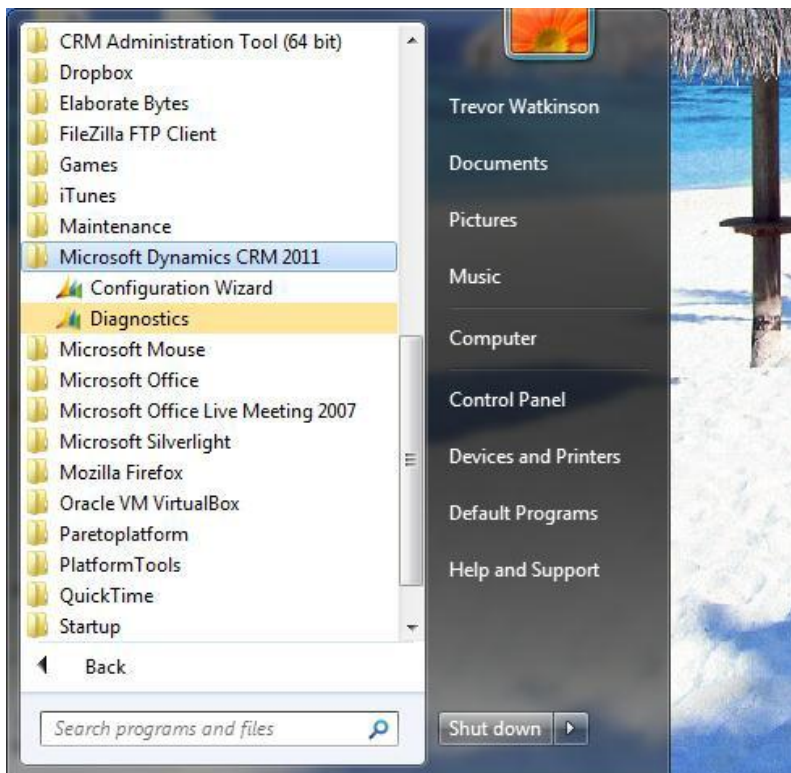
Click Next, then click Install Now.



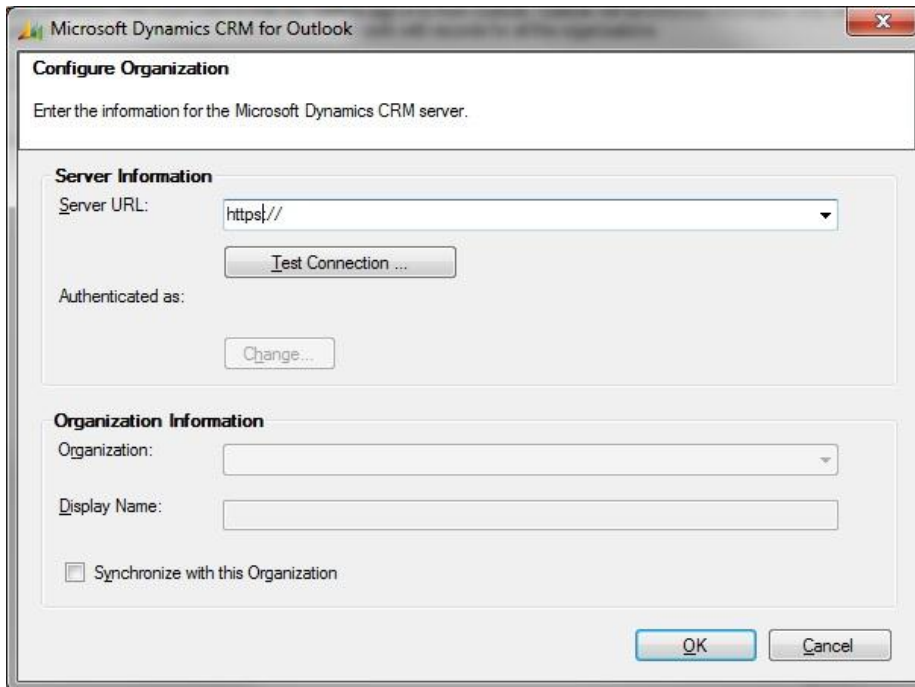
The program will begin installation.



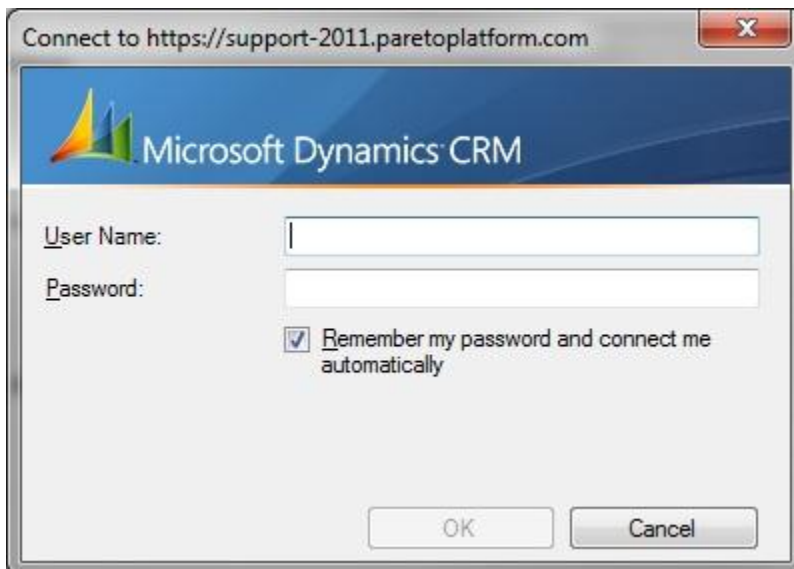
Once the configuration is complete you will want to go to the Start Menu and Programs and you will have a new folder called Microsoft Dynamics CRM 2011 and click on Configuration Wizard.



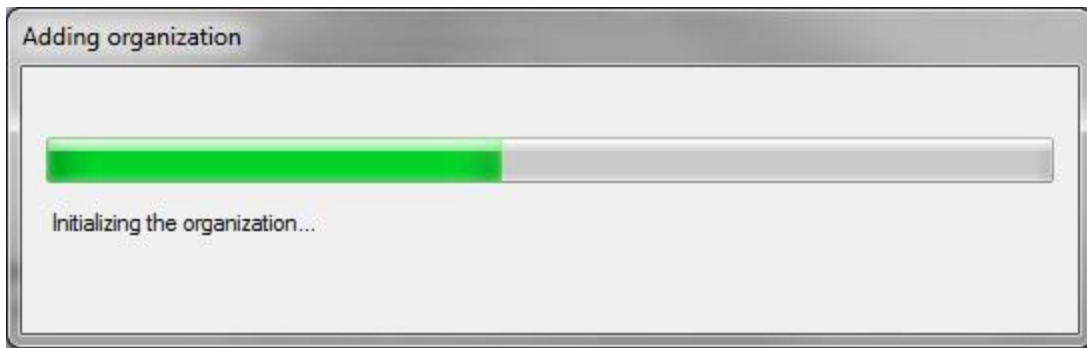
You will now see the configuration screen come up.



Enter your custom CRM URL in the Server URL field and click Test Connection. You will then be prompted for your username and password. **(Please note that the URL must be preceded by https://)**



Once entered you will finish the configuration.



Once done click Close.

Your plugin is now installed.