

Support Offerings

There is no requirement to purchase additional support packages as Pareto Platform offers the same level of support to all of our subscribers. Our Client Support team can be contacted via the following methods:

Client Support Line

Toll-Free: 1 (800) 732-2857

Direct: 1 (778) 478-9968

Live telephone support is available during regular business hours from 6:00 AM PST until 5:00 PM PST, Monday through Friday, with the exception of statutory holidays.

For billing and sales inquiries, please contact **1 (866) 593-8020**.

24/7 Emergency Response Line

1 (814) 452-9075

In case of emergency, our 24-hour response line is available for contact outside of regular business hours.

Client Email Support

Requests for support can be sent to clientsupport@paretoplatform.com.

All requests sent beyond regular business hours will be responded to on the following business day.

For sales and billing inquiries, please contact inquiries@paretoplatform.com.